



The ISPCCC *are delighted to bring you this opportunity in partnership with TUSLA Child and Family agency*

Job Specification

Job Title: Childline Therapeutic Support Worker

Working Week: 2 days

Contract type:

Salary range:

The Service

The Childline Therapeutic Support Service provides a comprehensive, mobile one to one support service (including out of hours access) to children and young people aged 0 - 18 and their families. We provide children & young people with 1:1 therapeutic support when they are experiencing difficult or traumatic times. With every young person, we work towards increasing their resilience and coping capacity. Each child referred to the service receives an individual assessment of need upon which a detailed intervention programme is developed.

All practice is based on meeting the needs of the child and is evaluated with reference to the outcomes for the child.

Why Work for the ISPCCC?

- Working with the ISPCCC gives you an opportunity to make a real difference to the lives of children and young people. We have a great work environment with 98% of our employees feeling they make a difference in the work we do.
- We have a great work life balance and currently are working a hybrid model in all offices.
- Employer contributions to a PRSA
- Family friendly policies are in place
- Access to our wellbeing portal
- 25 days annual leave
- Additional company days including birthday leave and service leave

Overall Aims and Objectives:

- To provide a mobile support service to children The service which will include face to face, and web-based support (E Support).
- To co deliver the Non Violence Resistance (NVR) programme and be part of a Community of practice in relation to NVR.
- To provide a support service to children who do not have access to other support options.
- To provide these children and young people with the necessary supports to promote psychological resilience and psychological wellbeing, regardless of social and emotional background.
- To educate, develop coping skills, improve relationships and promote positive behaviours and self-regulation.
- To support a child to address their behavioural or emotional difficulties.
- To provide a service that empowers children and acknowledges their rights as citizens
- To support parents/carers in meeting their child's needs.

Job Details

- Working with children and young people on a referral basis completing an assessment and identifying goals in which an individual plan is devised and evaluated on completion.
- To facilitate groupworks with parents and young people.
- To be active in consulting children and encouraging their participation at all levels within society and within the ISPCC Youth Participation structure.
- To organise and deliver outreaches /workshops/ training sessions where appropriate.
- To actively participate in all campaigns and events run by the society.
- To actively engage in ISPCC Childline research projects.
- To maintain accurate and efficient records of work carried out with families.
- To evaluate the quality and effectiveness of work carried out with families.
- To be involved in community networking including CYPSC and CYPSC subgroup meetings and statutory meetings where required.
- To support in the delivery of the "Ask Alex" service and responding to ISPCC Supportline contacts
- Complete on call, designated liaison person duties and support line duties working in line with ISPCC Safeguarding policy and procedures.
- To attend, when requested, team meetings, case conferences, Meitheals, and other service Meetings.
- To work with colleagues to support the delivery of the ISPCC Childline Strategy.
- To be available to engage in other activities as requested by the Society.

Personal Specifications

Education:

Essential:

Candidates should possess a minimum degree (level 8) qualification in social care, social sciences or related field.


Desirable:

Masters or higher in social work, occupational therapy, mental health nursing, psychotherapy or related mental health qualifications.

Registered with one of the following:

- Mental Health Nurse registered with An Bord Altranais.
- Social Worker registered with CORU.
- Occupational Therapist registered with CORU.
- Psychotherapist accredited by the Irish Council for Psychotherapy (ICP) or the Irish Association for Counselling and Psychotherapy (IACP)

Experience:

- Be trained in and have experience in the delivery of NVR.
- Experience working in health and social care, therapeutic or related organisational settings supporting people with their mental health needs.
- Experience working therapeutically with children and young people. 
- Experience of applying core clinical/therapeutic skills; assessment, formulation, risk management, intervention, and evaluation in therapeutic role/setting.
- Experience of /training in delivering evidence informed interventions, e.g. brief solution focused therapy, cognitive behaviour therapy, acceptance and commitment therapy etc.
- A detailed understanding of community, statutory and voluntary sectors.
- Experience working with young people through prevention and early intervention towards building resilience, social support and self-regulation of behaviour and emotions.
- Experience working with parents through specific models of practice

Knowledge:

- Candidates must be able to demonstrate a theoretical and practical knowledge of the following: Child development, child assessment, individual programme planning, child intervention processes, and evaluating impact and outcomes achieved.
- Candidates must also have demonstrated therapeutic techniques and a working knowledge of children's legislation with regard to child protection, welfare and children's rights.

Ability and Attributes:

- Candidates must be child-centred with an ability to remain focused on the needs of children and young people.
- Candidates must exhibit a strong commitment to children's rights.
- Candidates must be capable of working on own initiative and as part of a team.
- Candidates must be able to show Courage/Openness/Empathy and Passion

- Candidates must possess excellent communication skills.
- Candidates must have excellent networking skills and can demonstrate this.
- Candidates must have the ability to plan and implement individual programme plans for children and young people.
- Candidates must have the ability to undertake parenting work on an individual basis.
- Candidates must be effective at time management with the ability to oversee a number of projects at any given time.
- Candidates must be self-motivated and have the ability to work on their own initiative as well as work as part of a team.
- Candidates must be flexible and be available and willing to work unsociable hours as routinely required.
- Candidates must be I.T. literate and have an ability to maintain computerised client files/records.

Desirable:

- Experience of working therapeutically with children and young people online.
- Experience of providing presentations on a small or large group setting.

General:

- Candidates must possess a full, clean driver's license and own vehicle.